Name	
Number	
Cohort	
Field	



England Practice Assessment Document for Return to Practice Nursing Programme SCPHN

Standards of proficiency for specialist community public health nurses ((SCPHN, NMC 2004) Part 3: Standards for return to practice programmes

This Practice Assessment Document has been developed by the West Midlands Return to Practice Group in collaboration with practice learning partners, academic staff, returners and service users across England.

The development of this document builds on the work undertaken by the PAN London Practice Learning Group funded by Health Education England.

Please keep your Practice Assessment Document with you at all times in practice in order to review your progress with your Practice Supervisor, Practice Assessor and/or Academic Assessor.

PAN England Return to Practice Learning Group

The development of this document builds on the work undertaken by the PAN London Practice Learning Group funded by Health Education England.

This Practice Assessment Document has been developed by the West Midlands Return to Practice Group in collaboration with practice partners, academic staff, returners and service users across England and will be used by returners attending the following Universities:

Sheffield Hallam University University of Wolverhampton University of Bedfordshire University of Worcester Northumbria University Bournemouth University Birmingham City University University of Lincoln Edge Hill University University of Northampton Kingston and St George University University of Huddersfield University of Coventry Staffordshire University University of Brighton University of Plymouth Manchester Metropolitan University

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Welcome to the Practice Assessment Document (PAD)

This Practice Assessment Document can be used by returners to any field of practice.

Returner responsibilities

This Practice Assessment Document is designed to support and guide you towards successfully achieving the criteria set out in the *Future nurse: Standards of proficiency for registered nurses* and *Standards for education and training* (NMC 2018) and *Part 3: Standards for return to practice programmes* (NMC 2019).

The PAD forms a mandatory component of your course and will be assessed as a pass or fail and will need to be processed through formal University systems. Continuous assessment is an integral aspect of assessment in practice and you are expected to show evidence of consistent achievement across the duration of your placement. You should engage positively in all learning opportunities, take responsibility for your own learning and know how to access support. You will work with and receive verbal and written feedback from a range of staff including Practice Supervisors and Practice Assessors and you are required to reflect on your learning.

You are responsible for raising concerns with a nominated person in the practice setting in a timely manner. You should also alert staff to any reasonable adjustments that may be required to support your learning.

You should ensure you are familiar with your university assessment and submission processes for this document and contact the academic representative from your university, or refer to your university's intranet if you require support or advice on specific university procedures.

You are responsible for the safekeeping and maintenance of the PAD. It should be available to your Practice Supervisor, Practice Assessor and Academic Assessor at all times. Alterations should be made in this document by crossing through with one line, with a signature and date.

You will have access to confidential information when in practice placements. The PAD should not contain any patient/service user/carer identifiable information. Contents must not be disclosed to any unauthorised person or removed, photocopied or used outside the placement or university.

People must be offered the opportunity to give and if required withdraw their informed consent to returner participation in their care and staff in practice will provide guidance as required. Before approaching any patient/service user/carer for feedback you must discuss with your Practice Supervisor/Practice Assessor who will facilitate consent.

Practice Supervisor responsibilities

(Registered nurse/midwife/nursing associate or other registered health/social care professional)

In many practice areas the returner will be supported by one or more Practice Supervisors. Some areas may adopt a team-based approach to Practice Supervision due to the nature of the experience. As a Practice Supervisor, you have an important role to work with the returner and discuss at the initial interview to clearly identify and plan learning and development to ensure safe and effective learning. This includes facilitating learning opportunities including any reasonable adjustments the returner may need to get maximum benefit from the placement. It is your responsibility to contribute to the returner's assessment through the recording of regular feedback on their progress towards, and achievement of their proficiencies. Specific feedback must be provided to the Practice Assessor on the returner's progress.

Practice Assessor responsibilities

As a Practice Assessor, you have a key role in assessing and confirming the returner's proficiency providing assurance of returner achievements and competence. This includes facilitating learning opportunities including any reasonable adjustments the returner may need to get maximum benefit from the placement. You will observe the returner, conduct and record returner assessments informed by returner reflections, feedback from Practice Supervisors and other relevant people to confirm achievement. You will liaise with the Academic Assessor scheduling communication at relevant points.

One or more Practice Supervisors can contribute to the assessment of some of the proficiencies in discussion with you, but they must be working in their scope of practice.

When assessing the returner, you should take into account sources of evidence that encompass knowledge, skills, attitudes and the views of those receiving care. Comments should acknowledge those exceptional returners who are exceeding expectations for their stage in practice or who have particularly commendable attitudes, behaviours, knowledge or skills.

If the returner is not meeting the required standards this should be highlighted as a development need. If there is a cause for concern or a fitness for practice issue that requires prompt action, an Action Plan should be instigated to address specific needs or concerns within a specified timeframe. In the event of this, seek guidance from the Academic Assessor and/or senior practice representative.

Academic Assessor responsibilities

Academic Assessors are Registered Nurses. The Academic Assessor will work in partnership with the Practice Assessor to evaluate and confirm student achievement of proficiencies. The Academic Assessor will enable scheduled communication and collaboration with the Practice Assessor and this communication can take a variety of forms.

The same person cannot simultaneously be the Practice Assessor, Practice Supervisor or Academic Assessor for an individual returner.

All communications/ additional feedback (not already recorded in the scheduled interviews) from the Practice Supervisors, Practice Assessor and Academic Assessor and other staff members needs to be recorded on the relevant pages in the PAD.

Guidance for using the PAD to facilitate learning and assessment in practice

Assessment criteria in the PAD are based on the NMC Future nurse: Standards of proficiency for registered nurses and Standards for education and training (NMC 2018) and Part 3: Standards for return to practice programmes (NMC 2019).

The outcome statements have been designed by the NMC to apply across all four fields of nursing practice and all care settings (NMC 2018). Returners must be able to demonstrate a greater depth of knowledge and the additional more advanced skills required to meet the specific care needs of people in their chosen fields of nursing practice (NMC, 2018, p6). With NMC (2019) highlighting that returners must be able to deliver safe and effective care in their intended area of practice to a diverse range of people (p9).

NMC (2019) Standards for return to practice programmes (R1.6) require a returners prior learning and experience are considered, including in relation to the Standards of Proficiency. This is achieved through a tripartite review of the Proficiencies involving the Practice Assessor, Academic Assessor and returner. This identifies the returners learning and development needed to regain their confidence, and update their skills and knowledge in a safe and effective way.

As a returner completing a Return to Practice programme, you are required to complete 150-450 hours in clinical practice. The decision regarding the exact hours you need to complete will be formally decided in partnership with your University and their practice partners. You need to record these hours on page 10 and complete the timesheets at the end of this document detailing the exact hours you have completed.

Returners are <u>supernumerary</u>, you will not be counted in the staffing requirements for the setting. But you should not just observe care, you should make a positive contribution to care. This contribution will increase over time as you gain proficiency. The level of supervision you need is based on the professional judgement of your Practice Supervisor and Practice Assessor, based on any identified risks and your knowledge, proficiency and confidence.

Components of Assessment and Feedback (see individual university guidance/regulations)

Professional Values: Professional Values reflect a number of proficiency statements and are captured under the 4 sections of The Code (NMC 2018). All must be achieved <u>by the end the placement.</u>

Assessment of Proficiencies: These reflect the requirements of the NMC (2018) Standards of Proficiency for Registered Nurses. These will be reviewed at the start of your placement, at the midpoint and final interview. Where exceptionally a Proficiency cannot be achieved on placement, you can demonstrate achievement through simulation or a professional discussion. All Proficiencies once signed as achieved must continue to be demonstrated throughout the placement. All Proficiencies must be achieved by the end of the placement.

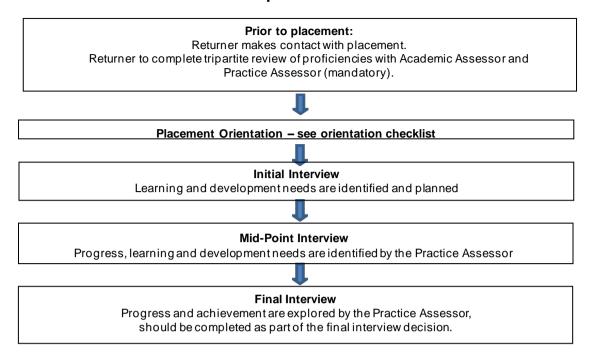
Episodes of Care: These holistic assessments facilitate and demonstrate the returner's progress and must be achieved by the end of the placement.

Medicines Management: There is one assessment, and this must be achieved <u>by the end of the placement</u>.

Patient/Service User/Carer Feedback Form: Feedback will be sought in relation to how the returner cared for the person receiving care. This is not formally assessed but will contribute to overall feedback to the returner.

Recording Additional Experiences and Feedback: There are additional pages for the returner to record reflections on their own learning and pages to record communication and additional feedback from all those supporting learning and assessment.

Process of practice assessment



Further information / guidance is included in the University specific pages (overleaf) and in the *Practice Assessment Document Guid*e



Student Self-assessment Skills Analysis Preparation for clinical practice

This Return to Practice programme aims to enable you to safely regain confidence in your knowledge, skills, attitudes and behaviours in relation to evidence-based clinical practice. As a result, you will feel more self-confident in some areas than others, whilst other elements of practice may be a new skill. The key here is to act with honestly and integrity so please be genuine in your responses and your Academic Advisor will liaise with your Practice Supervisor and Practice Assessor to support you in practice.

The outcome statements for each platform have been designed to apply across all four fields of nursing practice (adult, children, learning disabilities, mental health) and all care settings. This is because registered nurses must be able to meet the person-centred, holistic care needs of the people they encounter in their practice who may be at any stage of life and who may have a range of mental, physical, cognitive or behavioural health challenges. They must also be able to demonstrate a greater depth of knowledge and the additional more advanced skills required to meet the specific care needs of people in their chosen fields of nursing practice (NMC 2019, page 6).

Individual-abilities¤	й	Student-self-assessment¤				Student-self-assessment¤	
Skills-and-Knowledge¤	I-feel-I-have·¤			strong· knowledge· and· skills· to· undertake·this¤			
Application, attitudes, and behaviours¤	Initially-I∙will-need∙¤	the state of the s	minimal·guidance·and·performing·	Practising: independently: with- minimal-supervision: and-leading- and- co-ordinating: care- with- confidencex			
Student-self-assessment¤	I·feel·¤	Under-skilled¤	Opportunity-to-improve¤	Skilled¤			

Using a scale of 1-3, please complete the grid below to demonstrate your strengths, and areas where you would like to focus to demonstrate your proficiency through each of the seven platforms:

- 1. skilled
- 2. opportunity to improve
- under-skilled

Note: during clinical practice, all skills are practiced and performed under the supervision and support of a Practice Supervisor (NMC 2018, Part 02 SSSA)

Standards for Student Supervision and Assessment Collaborative Communication Process

RtP Students are unique as they have been registrants previously. This means they have skills they feel confident they are competent in undertaking safely with service users. Conversely, they may have skills they feel they need to rehearse, relearn, or in the light of the latest Standards for proficiency (NMC 2018), new proficiencies as a reflection of 'advancing practice'.

Students have to demonstrate proficiency in all their programme's standards (Future Nurse NMC 2018, Standards for Specialist Community Public Health Nurses NMC 2004); however through self-assessment of their skills, they create bespoke learning outcomes for clinical practice. This is established by the student, reviewed by the Course Lead for congruence, and discussed and agreed with the Practice Assessor.

These individual practice learning outcomes need to be explored by a member of the link team, with the Practice Supervisor so the appropriate level of supervision is employed, and the relevant learning experiences facilitated so the RtP Student can gather evidence for practice assessment.

This flowchart highlights the Standards for Student Supervision and Assessment process:

 RtP Student undertakes self assessment against all appropriate standards (NMC 2018, NMC 2004) to create individual practice learning outcomes based on their self perceived skills (minimal, moderate or strong know ledge and skills), and have a need to rehearse or (re)learn.

of the RtP Student following self assessment.

• Practice Assessor reviews and agrees the individual RtP Student's practice learning outcomes.

 Link Team liaises with the named Practice Supervisor to highlight the nature of the RtP Programme and the individual needs of the RtP Student.

Academic Assessor liaises with Practice Assessor to introduce the student and discuss the individual needs

Discussion focuses upon level of knowledge and skills, and the need for safety in their supervision; guided
participation, active participation progressing to independent practice with minimal supervision by the end
point of assessment.

• Link Team regularly communicate with the named Practice Supervisor as per SHU link duties

 Regular scheduled field specific tutorials undertaken throughout theoretical and placement learning with Academic Assessors to cover bespoke learning needs commensurate with the RtP Student's individual self assessment. This schedule will be:

• End of theory week to consolidate field specific learning,

• Pre-placement to identify the student's roles and responsibilities, level of supervision and reinforce the roles of their Practice Supervisor(s) and their Practice Assessor,

 Tutorials will correspond with initial, midpoint and final interviews in a collaborative approach to support their student journey.

2

3

4

Criteria for Assessment in Practice To be achieved by the end of the placement

Practising independently with minimal supervision and leading and coordinating care with confidence

All returners are supernumerary (NMC 2019 p9). The decision on the level of supervision provided for returners should be based on the needs of the individual returner. The level of supervision can decrease with the returner's increasing proficiency and confidence (NMC, 2018, p 5).

Leads and coordinates care

'Achieved' must be obtained in all three criteria by the returner

Achieved	Knowledge	Skills	Attitude and Values
YES	Has a comprehensive knowledge base to support safe and effective practice and can critically justify decisions and actions using an appropriate evidence base.	Is able to safely, confidently and competently manage person centred care in both predictable and less well recognised situations, demonstrating appropriate evidence-based skills.	Acts as an accountable practitioner in responding proactively and flexibly to a range of situations. Takes responsibility for own learning and the learning of others.
NO	Is only able to identify the essential knowledge base with poor understanding of rationale for care. Is unable to justify decisions made leading to unsafe practice.	supervision is not able to demonstrate safe practice despite	Demonstrates lack of self-awareness and professionalism. Does not take responsibility for their own learning and the learning of others.

Placement Details

Placement Provider: (E.g. Trust/Organisation)	
Name of Placement Area:	
Type of Experience: (E.g. Community/Ward based)	
Placement Telephone Number:	
Placement Contact Email:	
Start Date End Date	
Agreed No. of Hours Returner to Complete	
Practice Assessor	
Name:	Designation:
Contact email address:	
Academic Assessor Details:	
Name:	Designation:
Contact email address:	
Nominated person to support student and ad-	dress concerns
Name:	Designation:
Contact email address	

List of Practice SupervisorsA sample signature must be obtained for all entries within this document

Name (please print)	Job Title	Signature	Initials	Placement

List of Practice Assessors

A sample signature must be obtained for all entries within this document

Name (please print)	Job Title	Signature	Initials	Placement	
List of Academic Assessors A sample signature must be obtained for all entries within this document					
Name (please print)	Job Title	Signature	Initials	Placement	

Placement: Orientation

Name of Placement Area:		
Name of Staff Member:		
This should be undertaken by a member of staff in the Placement Area	Initial/Date (Returner)	Initial/Date (Staff signature)
The following criteria need to be m	et within the first day	in placement
A general orientation to the health and social care placement setting has been undertaken		
The local fire procedures have been explained Tel		
The returner has been shown the:		
Resuscitation policy and procedures have been explained Tel:		
Resuscitation equipment has been shown and explained		
The returner knows how to summon help in the event of an emergency		
The returner is aware of where to find local policies • health and safety • incident reporting procedures • infection control • handling of messages and enquiries • other policies		
The returner has been made aware of information governance requirements		
The shift times, mealtimes and reporting sick policies have been explained		
The returner is aware of his/her professional role in practice		
Policy regarding safeguarding has been explained		
The returner is aware of the policy and process of raising concerns		
Lone working policy has been explained (if applicable)		
Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed)		
The following criteria need to be met prior to use		
The returner has been shown and given a demonstration of the moving and handling equipment used in the placement area		
The returner has been shown and given a demonstration of the medical devices used in the placement area		

Tripartite review of Proficiencies

At the start of the placement, the returner, Practice Assessor and Academic Assessor to meet to formally support the returner to review their current knowledge, skills and experiences against the Proficiencies. Where a returner can demonstrate they meet a Proficiency this can formally be recorded on the Assessment of Proficiency pages.

Please provide details here of the evidence and discussion to support the signing of Proficiencies.

Return to Practice programme referring to the professional values and proficiencies.
Knowledge:
Skills:
Attitudes and values:
Dundaya ayradian aga
Previous experiences:
Practice Assessor and Academic Assessor Comments: Discuss with the returner the recognition of their knowledge, skills, attitudes, values and previous experiences and how it demonstrates specific proficiencies.
Time wiedge, entitle, attitudes, values and providue experiences and new it demonstrates specific providences.
Knowledge:
Skills:

Attitudes and values:
Previous experiences:
Proficiencies identified as having been met following tripartite meeting with returner in recognition of their knowledge, skills and experiences (with reference to Proficiencies listed on pages: 34-45)
of their knowledge, skills and experiences (with reference to Proficiencies listed on pages. 54-40)
Returner Name:
Signature:
Date:
Practice Assessor Name:
Signature:
Date:
Academic Assessor Name:
Signature:
Date:

Initial Interview

To be completed by the Practice Assessor, following the review of Proficiencies
To identify the returners learning and development needs and
produce a learning plan to support their progression and
achievement.

This meeting should take place at the earliest opportunity. **Placement Area Name:** Returner to identify learning and development needs Taking available learning opportunities into consideration, the returner and Practice Assessor to negotiate and agree a learning plan. Outline of learning plan How will this be achieved?

Learning plan for placement agreed by Practice Assessor and Returner	YES/NO
Returner Name:	
Signature:	
Date:	
Practice Assessor Name:	
Signature:	
Date:	
Date.	

Professional Values in Practice

Returners are required to demonstrate high standards of professional conduct at all times during their placements. Returners should work within ethical and legal frameworks and be able to articulate the underpinning values of The Code (NMC, 2018). Professional Values reflect a number of proficiency statements and are captured under the 4 sections of The Code.

The Practice Assessor has responsibility for assessing Professional Values though the Mid-Point review can be completed by a Practice Supervisor in liaison with the Practice Assessor.

Yes = Achieved, No = Not Achieved (Refer to Criteria for Assessment in Practice)

		Achieved Mid-Point Yes/No	Initial/ Date	Achieved Final Yes/No	Initial/ Date (Final)
Pri	oritise people				
1.	The returner maintains confidentiality in accordance with the NMC code and recognises limits to confidentiality for example public interest and protection from harm				
	The returner is non-judgemental, respectful and courteous at all times when interacting with patients/service users and all colleagues				
3.	The returner maintains the person's privacy and dignity, seeks consent prior to care, and challenges discriminatory behaviour and advocates on their behalf				
4.	The returner is caring, compassionate and sensitive to the needs of others demonstrating positive role modelling				
5.	The returner understands their professional responsibility in adopting and promoting a healthy lifestyle for the well-being of themselves and other				
Pra	actise effectively				
6.	The returner consistently delivers safe, person- centred and evidence-based care ensuring patients/service users/carers are at the centre of decision-making				
7.	The returner is able to work confidently and as an equal partner within the inter-disciplinary team and can build effective professional relationships				
8.	The returner makes consistent effort to engage in and reflect on their learning, contributing to their own professional development and supporting the learning and development of others				
9.	The returner demonstrates leadership skills and is able to work autonomously, seeks support where appropriate and responds positively to feedback				
	eserve safety				
	The returner demonstrates openness (candour), trustworthiness and integrity				
	The returner reports any concerns to a member of staff when appropriate and escalates as required (as per local policy/professional guidance) e.g. safeguarding				
12.	The returner demonstrates the appropriate listening skills, seeks clarification where appropriate and carries out instructions safely				
13.	The returner is able to recognise and work within the limitations of own knowledge, skills and professional boundaries and understand that they are responsible for their own actions				

	Achieved Mid-Point Yes/No	Initial/ Date	Achieved Final Yes/No	Initial/ Date (Final)
Promote professionalism and trust				
 The returner's personal presentation and uniform/dress code is in accordance with the university/local policy The returner maintains an appropriate professiona attitude regarding punctuality and communicate appropriately if unable to attend placement The returner demonstrates that they use critical self reflection and supervision to gain insight into their ow values, taking into consideration the possible impact 				
on the caring relationship and the decision-makin				
process 17. The returner acts as a role model in promoting a professional image and acts as an ambassador for the profession				
Mid-point assessment Practice Supervisor Name: Sig	nature:		Da	ate:
	nature:		Da	ite:
Returners reflection on meeting Professional Va Choose one example from your practice on this place				
NMC Code (ensure confidentiality is maintained).				
Returner Signature: Date:				
Final assessment - please add comments on Final In	terview Page			
Practice Assessor Name: Signature: Date:				

If there are any issues/areas for concern, these must be recorded. 'Not Achieved' must trigger an Action Plan. This must involve the Practice Supervisor and the Practice Assessor (as appropriate) in liaison with the Academic Assessor

Placement: Mid-Point Interview

This discussion must take place halfway through the placement

Returner reflection on progress Reflect on your overall progression referring to your personal learning needs, professional values and proficiencies. Identify your strengths and document areas for development.
Knowledge:
Skills:
Skills.
Attitudes and values:
Presting Assessed Comments Discuss with the veture of their presures and comment on their presures in using
Practice Assessor Comments Discuss with the returner their progress and comment on their progression using the criteria for Assessment in Practice Descriptors, detailing evidence used to come to your decision.
i , ,
Knowledge:
Skills:
SKIIIS:
Attitudes and values:
Hours worked up to mid-point interview:
Hours to be worked up to next review:

Placement: Interim Review

Ongoing learning and development needs

To be agreed between Practice Assessor and Returner – sign and date all entries below

Following the Interim interview, the returner is to identify their learning and development needs for the remainder of the placement and negotiate with their Practice Assessor how these will be achieved.		
Learning and development needs	How will these be achieved?	
Learning and development needs	How will these be achieved?	
Returner Name:		
Signature:		
Date:		
Practice Assessor's Name:		
Signature:		
Date:		

Placement: Final Interview

This should take place towards the end of the placement nent/reflection on progress

Reflect on your overall progression referring to your personal learnin proficiencies. Identify your strengths and document areas for develop	g needs, professional values and oment.
Knowledge:	
Skills:	
SKIIIS:	
Attitudes and values:	
Practice Assessor comments Discuss with the returners their self-assessment and comment on the Assessment in Practice Descriptors, detailing evidence used to come	
Knowledge:	
Skills:	
Attitudes and values:	
Learning and Development To be agreed between the Practice Assesso	
Was an Action Plan required to support the returner?	YES / NO
If Yes, was the Academic Assessor informed?	YES/NO

Patient/Service User/Child/Young Person/Carer Feedback Form 1

☐ I do not wish for my feedback to be used to inform future practice, audit or evaluation purposes, but I am happy for it to inform the returning nurse's assessment

We would like to hear your views about the way the returner nurse has supported your care. Your feedback will not change the way you are cared for and will help the returner nurse's learning. Tick if you are: The Patient/Service User Carer/Relative I'm Not Verv Very Sure Нарру Unhappy Unhappy Нарру How happy were you with the way the returning nurse..... 0 0 0 0 0 cared for you? 0 0 0 0 0 listened to you? O 0 0 0 0 understood the way you felt? 0 0 0 0 0 talked to you? 0 0 0 0 0showed you respect? What did the returning nurse do well? What could the returning nurse have done differently? **Practice Supervisor/Practice Assessor Name:** Signature: Date: **Returners Name:** Signature: Date:

Patient/Service User/Child/Young Person/Carer Feedback Form 2

purposes, but I am happy for it to inform the returning nurse's assessment						
Please answer the following questions relating to the returner nurse by circulating one answer to each question and adding any comment you wish to share in the space provided. Thank you.						
Q1. How would you rate the nursing care provided by the returning nurse?						
Exceptional	Excellent	Very Good	Good	Satisfactory	Acceptable	Poor
0	0	0	0	0	0	0
Comments:						
O2 Hewsenn	anai amata waa th		maala aana?			
•	assionate was th					
Exceptional	Excellent	Very Good	Good	Satisfactory	Acceptable	Poor
0	0	0	0	0	0	0
Comments:						
O2 How rospo	ctfully did the ret	urning nurse	troot vou?			
•	-					
Poor	Acceptable	Very Good	Good O	Satisfactory O	Excellent O	Exceptional
Commenter	0	U			J	
Comments:						
Q4. How well did the returning nurse listen to you?						
Exceptional	Excellent	Very Good	Good	Satisfactory	Acceptable	Poor
LACCPUONAL	LAGGIGIR		0000	Satisfactory	Acceptable	7 001

Comments:

Q5. How clearly did the returning nurse communicate with you?						
Exceptional	Excellent	Very Good	Good	Satisfactory	Acceptable	Poor
0	0	0	0	0	0	0
Comments:						
Practice Supe	Practice Supervisor/Practice Assessor Name:					
Signature: Date:						
Returner Name:						
Signature: Date:						

Patient/Service User/Child/Young Person/Carer Feedback Form 3

☐ I do not wish for my feedback to be used to inform future practice, audit or evaluation purposes, but I am happy for it to inform the returning nurse's assessment

How happy were you with the way the returning nurse	Please place an 'X' on the line for each statement 10 = Very satisfied0 = Very unsatisfied
met your needs?	100
understood the way you felt?	100
talked to you?	100
informed you of your care?	100
showed you respect?	100
What did they do well?	
How can they improve	?
Ducation Companies of Du	actics Access w Names
Practice Supervisor/Pro	Date:
Returner Name:	υαι σ.
Signature:	Date:

Patient/Service User/Child/Young Person/Carer Feedback Form 4

☐ I do not wish for my feedback to be used to inform future practice, audit or evaluation purposes, but I am happy for it to inform the returning nurse's assessment

Please answer the following questions relating to the returner nurse
Q1. Did the returning nurse talk to you?
Q2. Was the returning nurse kind to you?
Q3. Did the returning nurse listen to you?
Colour in how many stars you would give the returner nurse

Please use this space to draw a pictur	e of the Returning nurse
Prosting Companies/Prosting Assessed No.	
Practice Supervisor/Practice Assessor Name:	
Signature:	Date:
Returner Name:	
Signature:	Date:

Record of Working With and Learning From Others/Inter-professional Working

Student Reflection: Reflect on your learning in outreach/short placements or with members of the multi-disciplinary team who are supervising your learning and summarise below.		
Student's Name:		
Signature:	Date:	
Practice Supervisor's Comments:		
Practice Supervisor's Name:		
Signature:	Date:	
Student Reflection: Reflect on your learning in outreach/short placements or with members of the multidisciplinary team who are supervising your learning and summarise below.		
disciplinary team who are supervising your learning and sur		
disciplinary team who are supervising your learning and sur	mmarise below.	
disciplinary team who are supervising your learning and sur Student's Name: Signature:	mmarise below.	
disciplinary team who are supervising your learning and sur Student's Name: Signature:	mmarise below.	
disciplinary team who are supervising your learning and sur Student's Name: Signature:	mmarise below.	
disciplinary team who are supervising your learning and sur Student's Name: Signature:	mmarise below.	

More pages can be downloaded as per university guidelines.

Record of Working With and Learning From Others/Inter-professional Working

Student Reflection: Reflect on your learning in outreach/short placements or with members of the multi-disciplinary team who are supervising your learning and summarise below.		
Student's Name:		
Signature:	Date:	
Practice Supervisor's Comments:		
Practice Supervisor's Name:		
Signature:	Date:	
Student Reflection: Reflect on your learning in outreach/short placements or with members of the multidisciplinary team who are supervising your learning and summarise below.		
disciplinary team who are supervising your learning and sur		
disciplinary team who are supervising your learning and sur	mmarise below.	
disciplinary team who are supervising your learning and sur Student's Name: Signature:	mmarise below.	
disciplinary team who are supervising your learning and sur Student's Name: Signature:	mmarise below.	
disciplinary team who are supervising your learning and sur Student's Name: Signature:	mmarise below.	
disciplinary team who are supervising your learning and sur Student's Name: Signature:	mmarise below.	

More pages can be downloaded as per university guidelines.

Record of communication/additional feedback

These records can be completed by Practice Supervisors, Practice Assessors, Academic Assessor or any other members of the team involved in the supervision and/or assessment of the returner.

Communication/additional feedback		
Name:	Designation:	
Signatura	Data	
Signature:	Date:	
Communication/additional fe	eedback	
Name:	Designation:	
Signature:	Date:	
Communication/additional fe	edhack	
Communication/additional re	- Cabaok	
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To be agreed between the Practice Assessor and Returner

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Student Reflection: Reflect on your learning in outreach/short placements or with members of the								
multi-disciplinary team who are supervising your learning and summarise below:								
Student Name:	Signature:	Date:						
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Practice Supervisor Comments:								
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Practice Supervisor Name:	Signature:	Date:						
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Student Reflection: Reflect on your learning in outreach/short placements or with members of								
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Student Name: Practice Supervisor's Comments:	ning and summarise belo	Date:						

Assessment of Proficiencies

Incorporating:

- Platforms 1 − 7
- Annexe A: Communication and relationship management skills
- Annexe B: Nursing procedures

Assessment of the Proficiencies is undertaken across the whole placement. Achievement of proficiencies allows returners be able to deliver safe and effective care in their intended area of practice to a diverse range of people (NMC 2019 p9).

The proficiencies 'apply to all registered nurses, but the level of expertise and knowledge required will vary depending on the chosen field(s) of practice' (NMC, 2018, p22, 26).

The Proficiencies are reviewed prior to the start of the placement in a meeting between the Practice Assessor, Academic Assessor and returner, where the returner with support reviews their current knowledge, skills and attributes. This facilitates the identification of the proficiencies which will be the focus of the placement.

The Proficiencies are further reviewed for progress at the mid-point and then at the final interview. Where opportunity has not been afforded to complete specific proficiencies, they can be demonstrated using simulation or via an evidence based discussion.

Returners will also complete an

- Episode of Care 1: Focusing on teaching and supervision
- Episode of Care 2: Organisation and management of care for a group/caseload of people (relevant to their chosen area of practice)

And

Medications management

Formative attempt

A formative opportunity should be facilitated prior to the summative attempt of the episodes of care and medicines management, the formative assessment can be undertaken by the Practice Supervisor.

Return to Practice Nursing: Assessment of Performance

Proficiencies are reviewed prior to the start of the placement in a meeting between the Practice Assessor, Academic Assessor and returner, where the returner with support reviews their current knowledge, skills and attributes. Where a returner demonstrates the required level of knowledge, skills, attitudes and values, the proficiency/skill can be signed off.

For the remaining proficiencies, the Practice Supervisor and Practice Assessor should draw on a range of observed experiences in which the returner demonstrates the required knowledge, skills, attitudes and values to co-ordinate high quality person/family-centred care, ensuring all care is underpinned by effective communication skills. Exceptionally a proficiency can be demonstrated using simulation or via an evidence based discussion.

by effective communication skills. Exceptionally	a pioniciei	icy can be den	ionstrateu t	ising simulation	ii Oi Via aii e	viderice based (ilocussion.		
				YES = Achieved;	NO = Not Achi	eved			
	Tripartite review of Proficiencies		Mid-point		Final		Simulation/Evidence based discussion (as required)		
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	
		If any proficiend	cy has not beer	assessed or is not	applicable to t	he Practice area, plea	aseleave blank		
Confidently assesses needs and plans person-centred care									
 Apply the aims and principles of health promotion, protection and improvement and the prevention of ill health when engaging with People 									
Demonstrates understanding of a person's age and development in undertaking an accurate nursing assessment									
3. Explain the contribution of social influences, health literacy, individual circumstances, behaviours and lifestyle choices to mental, physical and behavioural health outcomes									
Works in partnership with people, families and carers using therapeutic use of self to support shared decision making in managing their own care									
 Assesses a persons' capacity to make best interest decisions about their own care and applies processes for making reasonable adjustments when a person does not have 									

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mid	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficiend	cy has not beer	n assessed or is no	t applicable to ti	he Practice area, ple	ase leave blank	:
capacity								
 Utilises a range of strategies/resources (including relevant diagnostic equipment) to undertake a comprehensive whole body assessment to plan and prioritise evidence- based person-centred care 								
7. Actively participates in the safe referral of people to other professionals or services such as cognitive behavioural therapy or talking therapies across health and social care as appropriate								
8. Accurately and legibly records care, with the use of available digital technologies where appropriate, in a timely manner								
9. Apply the principles underpinning partnerships in care demonstrating understanding of a person's capacity in shared assessment, planning, decision-making and goal setting								
10. Accurately processes all information gathered during the assessment process to identify needs for fundamental nursing care and develop and document personcentred care plans								
11. Support people to make informed choices to promote their wellbeing and recovery, assessing their motivation and capacity for change using appropriate therapeutic interventions e.g. cognitive behavioural therapy techniques								

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mie	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficient	cy has not beer	assessed or is not	applicable to ti	he Practice area, ple	ase leave blani	Κ .
12. Recognise people at risk of self-ham and/or suicidal ideation and demonstrates the knowledge and skills required to support person-centred evidence-based practice using appropriate risk assessment tools as needed								
13. Demonstrates an understanding of the needs of people and families for care at the end of life and contributes to the decision-making relating to treatment and care preferences								
Confidently assesses needs and plans person	n-centred c	are						
14. Recognises signs of deterioration (mental distress/emotional vulnerability/physical symptoms) and takes prompt and appropriate action to prevent or reduce risk of harm to the person and others using for example positive behavioural support or distraction and diversion strategies								
15. Provides people, their families and carers with accurate information about their treatment and care, using repetition and positive reinforcement when undergoing a range of interventions and accesses translator services as required								
16. Use all appropriate opportunities, making reasonable adjustments when required, to discuss the impact of smoking, substance								

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mid	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficient	cy has not beer	n assessed or is no	t applicable to t	he Practice area, ple	ase leave blan	k
and alcohol use, sexual behaviours, diet and exercise on mental, physical and behavioural health and wellbeing, in the context of people's individual circumstances								
17. use clear language and appropriate written materials, making reasonable adjustments where appropriate in order to optimise people's understanding of what has caused their health condition and the implications of their care and treatment								
18. Uses skills of active listening, questioning, paraphrasing and reflection to support therapeutic interventions using a range of communication techniques as required								
19. Is able to support people distressed by hearing voices or experiencing distressing thoughts or perceptions								
20. Makes informed judgements and initiates appropriate evidence based interventions in managing a range of commonly encountered presentations								
21. Demonstrates an understanding of the importance of therapeutic relationships in providing an appropriate level of care to support people with mental health, behavioural, cognitive and learning challenges								
22. Provides person centred care to people experiencing symptoms such as anxiety, confusion, pain and breathlessness using verbal and non-verbal communication and								

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mic	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		ıt any proticiend	cy nas not beer	n assessed or is not	арріісавіе то ті	he Practice area, ple	ase leave blani	ζ.
appropriate use of open and closed questioning								
23. Takes appropriate action in responding promptly to signs of deterioration or distress considering mental, physical, cognitive and behavioural health								
24. Assesses comfort levels, rest and sleep patterns demonstrating understanding of the specific needs of the person being cared for								
25. Maintains privacy and dignity in implementing care to promote rest, sleep and comfort and encourages independence where appropriate								
26. Assesses skin and hygiene status and determines the need for intervention, making sure that the individual remains as independent as possible								
27. Assists with washing, bathing, shaving and dressing and uses appropriate bed making techniques								
28. Supports people with their diet and nutritional needs, taking cultural practices into account and uses appropriate aids to assist when needed								
29. Can explain the signs and symptoms of dehydration or fluid retention and accurately records fluid intake and output								
30. Assists with toileting, maintaining dignity and privacy and managing the use of appropriate aids including pans, bottles and commodes								

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mic	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficien	cy has not beer	assessed or is no	t applicable to ti	he Practice area, ple	ase leave blani	(.
31. Selects and uses continence and feminine								
hygiene products, for example, pads,								
sheaths and appliances as appropriate								
Confidently manages the procedures in ass	essing, pro	oviding and ev	valuating ca	are				
32. Manages all aspects of personal hygiene,								
promotes independence and makes								
appropriate referrals to other healthcare professionals as needed (e.g. dentist,								
optician, audiologist)								
optioian, addiologist/								
33. Manages the care of people who are								
receiving IV fluids and accurately records								
fluid intake and output, demonstrating understanding of potential complications								
34. Manages the care of people receiving fluid								
and nutrition via infusion pumps and devices								
including the administration of medicines								
where required								
35. Manage and monitor the effectiveness of								
symptom relief medication, with the use of								
infusion pumps and other devices 36. Manages the care of people with specific					1			
elimination needs for example vomiting,								
urinary and faecal incontinence and stoma								
care								
37. Demonstrates an understanding of the need								
to administer enemas and suppositories and								
undertake rectal examination and digital								
rectal evacuation as appropriate								

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mid	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficient	cy has not beer	assessed or is not	t applicable to t	he Practice area, ple	ase leave blani	΄ .
38. Demonstrates the ability to respond and manage risks in relation to infection prevention and control and take proactive measures to protect public health e.g. immunisation and vaccination policies								
39. Understands roles, responsibilities and scope of practice of all members of the multidisciplinary team and interacts confidently when working with these members								
40. Effectively manages and prioritises the care needs of a group of people demonstrating appropriate communication and leadership skills to delegate responsibility for care to others in the team as required								
41. Monitors and evaluates the quality of care delivery by all members of the team to promote improvements in practice and understand the process for performance management of staff (if required)								
42. Assesses skin and hygiene status and demonstrates knowledge of appropriate products to prevent and manage skin breakdown								
43. Utilises aseptic techniques when undertaking wound care and in managing wound and drainage processes (including management of sutures and vacuum removal where appropriate) 44. Effectively uses evidence based nutritional								
assessment tools to determine the need for								

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mid	d-point		Final	based di	on/Evidence scussion (as ^{quired)}
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficient	cy has not beer	n assessed or is no	t applicable to t	he Practice area, ple	ase leave blani	k.
intervention								
45. Demonstrates understanding of artificial nutrition and hydration and is able to insert, manage and remove oral/nasal gastric tubes where appropriate								
46. Assess level of urinary and bowel continence to determine the need for support, intervention and the person's potential for self-management								
47. Insert, manage and remove urinary catheters for all genders and assist with clean, intermittent self-catheterisation where appropriate								
48. Undertakes, responds to and interprets neurological observations and assessments and can recognise and manage seizures (where appropriate)								
49. Uses contemporary risk assessment tools to determine need for support and intervention with mobilising and the person's potential for self-management								
50. Effectively manages the risk of falls using best practice approaches								
51. Uses a range of appropriate moving and handling techniques and equipment to support people with impaired mobility								
52. Consistently utilises evidence based hand washing techniques								
53. Identifies potential infection risks and responds appropriately using best practice guidelines and utilises personal protection								

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mid	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficient	cy has not beer	n assessed or is no	t applicable to ti	he Practice area, ple	ase leave blani	Κ.
equipment appropriately								
54. Demonstrates understanding of safe decontamination and safe disposal of waste, laundry and sharps								
55. Effectively uses manual techniques and electronic devices to take, record and interpret vital signs, and escalate as appropriate								
56. Accurately measure weight and height, calculate body mass index and recognise healthy ranges and clinical significance of low/high readings								
57. Collect and observe sputum, urine and stool specimens, undertaking routine analysis and interpreting findings								
58. Uses appropriate safety techniques and devices when meeting a person's needs and support with mobility providing evidence based rationale to support decision making								
59. Uses best practice approaches to undertake nasal and oral suctioning techniques								
60. Undertakes assessments using appropriate diagnostic equipment in particular blood glucose monitors and can interpret findings								
61. Undertakes an effective cardiac assessment and demonstrates the ability to undertake an ECG and interpret findings								
62. Undertakes a comprehensive respiratory assessment including chest auscultation,								

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mid	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficient	cy has not beer	n assessed or is no	applicable to t	he Practice area, ple	aseleave blan	k.
e.g. peak flow and pulse oximetry (where appropriate) and manages the administration of oxygen using a range of routes.								
63. Effectively uses standard precaution protocols and isolation procedures when required and provides appropriate rationale								
64. Provide information and explanation to people, families and carers and responds appropriately to questions about their treatment and care								
Confidently contributes to improving safety a	nd quality o	of person-cent	red care				_	
65. Actively participates in audit activity and demonstrates understanding of appropriate quality improvement strategies								
66. Undertakes accurate risk assessments and demonstrates an understanding of relevant frameworks, legislation and regulations for managing and reporting risks								
67. Participates in appropriate decision making regarding safe staffing levels, appropriate skill mix and understands process for escalating concerns								
68. Demonstrates understanding of processes involved in managing near misses, critical incidents or major incidents								
69. Demonstrates knowledge and skills related to safe and effective venepuncture and can interpret normal and abnormal blood profiles								

				YES = Achieved;	NO = Not Achie	eved		
		te review of iciencies	Mid	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficien	cy has not beer	n assessed or is no	t applicable to t	he Practice area, ple	aseleave blani	С.
70. Demonstrates knowledge and skills related to safe and effective cannulation in line with local policy								
71. Manage and monitor blood component transfusions in line with local policy and evidence based practice								
72. Can identify signs and symptoms of deterioration and sepsis and initiate appropriate interventions as required								
73. Applies an understanding of the differences between risk management, positive risk taking and risk aversion to avoid compromising quality of care and health outcomes								
74. Demonstrates awareness of strategies that develop resilience in themselves and others and applies these in practice. E.g. solution focused therapies or talking therapies								
75. Applies the principles of health and safety regulations to maintain safe work and care environments and proactively responds to potential hazards								
76. Demonstrate an understanding of the challenges of providing safe nursing care for people with co- morbidities including physical, psychological and socio-cultural needs								
77. Understand the principles and processes involved in supporting people and families so that they can maintain their independence as much as possible								

				YES = Achieved;	NO = Not Achi	eved		
		te review of iciencies	Mid	d-point		Final	based di	on/Evidence scussion (as quired)
	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date	Yes/No	Sign/Date
		If any proficient	cy has not beer	n assessed or is no	t applicable to t	he Practice area, ple	ase leave blani	κ.
78. Provides accurate, clear, verbal, digital or written information when handing over care responsibilities to others								
Confidently co-ordinates person-centred care								
79. Co-ordinates the care for people with complex co-morbidities and understands the principles of partnership collaboration and interagency working in managing multiple care needs								
80. Evaluates the quality of peoples' experience of complex care, maintains optimal independence and avoids unnecessary interventions and disruptions to their lifestyle								
81. Engages in difficult conversations including breaking bad news with compassion and sensitivity								
82. Facilitates the safe discharge and transition of people with complex care needs advocating on their behalf when required								
83. Participates in the planning to ensure safe discharge and transition across services, caseloads and settings demonstrating the application of best practice								
84. Demonstrates effective persons and team management approaches in dealing with concerns and anxieties using appropriate de-escalation strategies when dealing with conflict								

Episode of Care 1: Teaching/supervision

This assessment must be completed **as a summative exercise** by the end of the placement by the returner's practice assessor during a specific episode of care.

Formative attempts can be completed by the Practice Supervisor. The summative attempt must be completed by the Practice Assessor.

The Returner will be given the opportunity to supervise and teach a junior learner/colleague/service user/carers in practice and provide a written reflection on this experience. This needs to be based on the delivery of direct person-centred care. Professionalism underpins all aspects of the returner's performance.

The aim of this assessment is to demonstrate the returner's progression in the following five platforms within the Future Nurse: Standards of proficiency (including skills from annexe A and B) (NMC 2018) in the context of their intended area of practice and field of nursing:

- Assessing needs and planning care
- Providing and evaluating care
- Improving safety and quality of care
- Leading nursing care and working in team
- Coordinating care

Effective communication and relationship management skills underpin all aspects of care. (Annex A)

Returners are required to use appropriate approaches and techniques considering the person's motivation, capacity and need for reasonable adjustment.

Learning outcomes

The returner is able to:

- Supervise and teach less experienced service users, students and colleagues, appraising the quality of the nursing care they provide, documenting performance, promoting reflection and providing constructive feedback.
- 2. Demonstrate an understanding of the factors that both facilitate and impede learning in practice.
- 3. Demonstrate leadership potential in the assessment, planning, implementation and evaluation of care.
- Apply the appropriate knowledge and skills in appraising the quality of understanding/discharge advice/nursing care provided by the junior learner colleague and or service user.
- 5. Demonstrate effective verbal, non-verbal communication and interpersonal skills in engaging with the learner and others involved in the care and act as a positive role model.
- 6. Critically reflect on their own role and the role of the nurse in the supervision, facilitation and evaluation of learning for the whole team.

Returners reflection on the Episode of Care 1: Formative Attempt
Within your reflection, describe the episode of care and how you planned and supervised the
junior learner/peer who delivered person-centred care or service user/carer in practice.
What did you do wall?
What did you do well?
What would you have done differently?
What learning from this episode of care will support your professional development going forward in
What learning from this episode of care will support your professional development going forward in
What learning from this episode of care will support your professional development going forward in
What learning from this episode of care will support your professional development going forward in
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What learning from this episode of care will support your professional development going forward in

Returners reflection on the Episode of Care 1: Summative Attempt			
Within your reflection, describe the episode of care and how you planned and supervised the			
junior learner/peer who delivered person-centred care or service user/carer in practice.			
What did you do well?			
What would you have done differently?			
What learning from this episode of care will support your professional development going forward in			
your teaching and learning role?			

Practice Assessor Feedback Based on the returner's reflection, your assessment/experience and discussion of the episode of care, please assess and comment on the following: YES = Achieved No = Not Achieved (Refer to Criteria for Assessment in Practice) Proficiencies Yes/No Comments Assessing, planning, providing and evaluating care Chooses an appropriate care activity to engage in and considers the learner's needs and their current level of knowledge Leading nursing care and working in teams Effectively prepares the junior learner/peer/service user/carer provides them with clear instructions and explanations about the care activity they are to engage in.

If any of the Standards are 'Not Achieved' this will require a re-assessment and t Academic Assessor must be informed		
Returner signature:		Date:
Practice Assessor signature:		Date:

Improving safety and quality of care
The returner undertakes a risk assessment
to ensure that the person(s) receiving care
is not at risk from the learner/care activity.
Continuous supervision and support is
provided to the junior learner/peer/service
user/carer throughout the care activity.

Effectively communicates throughout the care activity, evaluates the care given and provides the junior learner / peer/service user/carer with constructive verbal and

Coordinating care:

written feedback

Episode of Care 2: Organisation and management

This assessment must be completed **as a summative exercise** by the end of the placement by the returner's Practice Assessor during a specific episode of care.

Formative attempts can be completed by the Practice Supervisor. The summative attempt must be completed by the Practice Assessor.

The practice assessor and returner will identify an appropriate episode of direct care involving the organisation and management of care for a group/caseload of people. Professionalism underpins all aspects of the student's performance.

The aim of this assessment is to demonstrate the returner's progression in the following five platforms within the Future Nurse: Standards of proficiency (including skills from annexe A and B) (NMC 2018) in the context of their intended area of practice and field of nursing:

- Assessing needs and planning care
- Providing and evaluating care
- Improving safety and quality of care
- Leading nursing care and working in team
- Coordinating care

Effective communication and relationship management skills underpin all aspects of care. (Annex A)

Returners are required to use appropriate approaches and techniques considering the person's motivation, capacity and need for reasonable adjustment.

Learning Outcomes

The returner is able to:

- 1. Demonstrate the knowledge, skills and ability to co-ordinate the care for a group of people with complex and multiple needs and act as a role model in managing personcentred, evidence-based approach to care.
- 2. Evaluate a team based approach to the quality of care delivery and demonstrates understanding of the roles, responsibilities and scope of practice of all team members.
- 3. Demonstrate leadership potential in the assessment, planning, implementation and evaluation of care within the practice setting through effective interaction and engagement with people, services and communities.
- 4. Critically appraise the quality and effectiveness of nursing care, demonstrate how to use service delivery evaluation in practice and how to bring about service improvement and audit findings to improve care.

Returner's Reflection on an Episode of Care 2: Formative Attempt

Briefly outline how you have delivered high quality, care, and give the rationale for the decisions you have made.			
Reflect on how you use leadership skills to supervise and manage others			
Reflect on how you delivered verbal information and handover in relation to person- centred care.			

Returner's Reflection on an Episode of Care 2

Reflect on how you have worked in partnership with health and social care professionals, service users, carers and families ensuring that decision-making about care is shared.
What did you do well?
What would you have done differently?
What learning from this episode of care could be transferred to other areas of practice?

Returner's Reflection on the Episode of Care 2: Summative Attempt

Briefly outline how you have delivered high quality care, and give the rationale for the decisions you have made.
Reflect on how you use leadership skills to supervise and manage others
Reflect on how you delivered verbal information and handover in relation to person- centred care.

Returner's Reflection on the Episode of Care 2

Reflect on how you have worked in partnership with health and social care professionals, service users, carers and families ensuring that decision-making about care is shared.			
What did you do well?			
What would you have done differently?			
What learning from this episode of care could be transferred to other areas of practice?			
What rearning from this episode of date oddie be transferred to other areas of practice:			

Practice Assessor Feedback

Based on the returner's reflection, your observation and discussion of the episode of care, please assess and comment on the following:

YES = Achieved; NO = Not Achieved (Refer to Criteria for Assessment in Practice)			
Proficiencies	Yes/No	Comments	
Promoting health and preventing ill health Discusses the possible influences on the person's/group of people's mental health and physical health and can highlight a range of factors impacting on them and the wider community.			
Assessing needs and planning care Utilises relevant knowledge and skills to undertake a comprehensive assessment, continually monitoring a person's condition, interpret signs of deterioration or distress and escalate appropriately.			
Providing and evaluating care Applied relevant knowledge and skills in the provision of more complex person-centred, evidence-based care demonstrating effective communication skills and the ability to document effectively.			
Improving safety and quality of care Undertakes relevant risk assessments, discusses risk management and can propose improvements to enhance the quality of care.			
Co-ordinating and leading nursing care Supports the person/persons receiving care and their families in maintaining independence and minimising disruption to their lifestyle, demonstrating understanding of the need for multi-agency working.			
If any of the Standards are 'Not Achieved' this will require a re-assessment and the Academic Assessor must be informed.			
Returner Name:		Signature:	Date:
Practice Assessor Name:		Signature:	Date:

Medicines Management.

This assessment must be completed by the end of placement where the returner safely administers medicine

During placement, the returner should be considering their knowledge, skills and competencies in relation to the safe administration of medicines. This assessment should normally be undertaken with a small group service users or caseload and the returner must be allowed a number of practice opportunities to administer medicines under supervision prior to the summative assessment.

Formative attempts can be completed by the Practice Supervisor. The summative attempt must be completed by the Practice Assessor.

The returner must work within the legal and ethical frameworks that underpin safe and effective medicines management and work within national and local policies.

Regulatory requirements: Future Nurse: Standards of proficiency (including skills from annexe A and B) (NMC 2018) The Code (NMC 2018), A Competency Framework for all Prescribers (The Royal Pharmaceutical Society 2016)

The aim of this assessment is to demonstrate the returner's knowledge and competence in administering medications safely.

Learning outcomes

The returner is able to:

- 1. Apply knowledge of pharmacology, how medicines act and interact in the systems of the body, and their therapeutic action.
- 2. Prepare medications where necessary, safely and effectively administer these via common routes and maintains accurate records.
- 3. Demonstrate proficiency and accuracy when calculating dosages for a range of prescribed medicines.
- 4. Administer and monitor medications using vascular access devices and enteral equipment, where appropriate.
- 5. Recognise and respond to adverse or abnormal drug reactions to medications.
- Maintain safety and safeguard the patient from harm, including awareness of non-adherence, demonstrating understanding of the Mental Capacity Act (DH 2005) and the Mental Health Act (DH 1983, amended 2007), where appropriate.

Medicines Management: Formative feedback			
YES = Achieved No = Not Achieved			
Competency	Yes/No Competency	Yes/No	
Is aware of the patient/service user's plan of care and the reason for medication demonstrating knowledge of pharmacology for commonly prescribed medicines within the practice area	Prepares medication safely. Checks expiry date. Notes any special instructions/contraindications		
Communicates appropriately with the patient/service user. Provides clear and accurate information and checks understanding	Calculates doses accurately and safely Demonstrates to assessor the component parts of the calculation Minimum of 5 calculations undertaken demonstrating increased complexity		
Understands safe storage of medications in the care environment	Checks and confirms the patient/service user's identity and establishes consent (ID band or other confirmation if in own home)		
Maintains effective hygiene/infection control throughout	Administers or supervises self- administration safely under direct supervision Verifies that oral medication has been swallowed.		
Checks prescription thoroughly	Describes/demonstrates the procedure in the event of reduced capacity and non-adherence Safely utilises and disposes of equipment Maintains accurate records. • Records, signs and dates when safely administered Monitors effects and has an understanding of common side effects, contraindications incompatibilities, adverse reactions, prescribing errors and the impact of polypharmacy		
Checks for allergies and sensitivities demonstrating an understanding of risks and managing these as appropriate • Asks patient/service user • Checks prescription chart or identification band	Uses relevant frameworks for medicine use as appropriate. E.g. local formularies, care pathways, protocols and guideline Offers patient /service users and their carer's further support/advice/education. Including discharge/safe transfer where appropriate		

Practice Assessor/Practice Supervisor Formative Feedback
Returner reflection on learning and development
Returner reflection on learning and development
Returner Name:
Signature:
Date:
Practice Assessor/Practice Supervisor Name:
Signature:
Date:

Medicines Management: Summative Assessment			
YES = Achieved No = Not Achieved	Vac Na Campatana	Vaa/Na	
Competency	Yes/No Competency	Yes/No	
Is aware of the patient/service	Prepares medication safely.		
user's plan of care and the reason	Checks expiry date. Notes any		
for medication demonstrating	special		
knowledge of	instructions/contraindications		
pharmacology for commonly			
prescribed medicines within the			
practice area	Calculates de se securate lu card		
Communicates appropriately with	Calculates doses accurately and safely		
the patient/service user. Provides	Demonstrates to assessor		
clear and accurate information and	the component parts of the		
checks understanding	calculation		
	Minimum of 5 calculations		
	undertaken demonstrating		
	increased complexity		
Understands safe storage of	Checks and confirms the		
medications in the care environment	patient/service user's identity and		
modications in the said environment	establishes consent		
	(ID band or other confirmation if in		
	own home)		
Maintains effective hygiene/infection	Administers or supervises self-		
control throughout	administration safely under direct		
	supervision		
	Verifies that oral medication has		
	been swallowed.		
Checks prescription thoroughly	Describes/demonstrates the		
Right patient/service user Right padienties	procedure in the event of reduced		
Right medication Right time / Date / / clid period	capacity and non-adherence Safely utilises and disposes of		
Right time/Date/Valid periodRight dose/last dose	equipment		
Right dose/last dose Right route/method	Maintains accurate records.		
Special instructions	Records, signs and dates when		
	safely administered		
	Monitors effects and has an		
	understanding of common side		
	effects, contraindications		
	incompatibilities, adverse reactions,		
	prescribing errors and the impact of		
	polypharmacy		
Checks for allergies and sensitivities	Uses relevant frameworks for		
demonstrating an understanding of	medicine use as appropriate.		
risks and managing these as	E.g. local formularies, care		
appropriate	pathways, protocols and		
 Asks patient/service user 	guideline		
 Checks prescription chart or 	Offers patient /service users and		
identification band	their carer's further		
	support/advice/education. Including		
	discharge/safe transfer		
	where appropriate		

Practice Assessor Summative Feedback
Returner reflection on learning and development
Returner Name:
Signature:
Date:
Practice Assessor Name:
Signature:
Date:

Action Plan

An action plan is required when a returner's performance causes concern

The Practice Assessor must liaise with the Academic Assessor and/or senior practice representative

The SMART principles should be used to construct the Action Plan.			
Placement Name			
Date action plan initiated:			_
Nature of concern (For example: Refer to	What does the returner need to demonstrate; objectives and	Support available and	Date for review
Episodes of Care (Specific)	measure of success (Measurable, Achievable and Realistic)	who is responsible	(Timed)

Nature of concern For example: Refer to Episodes of Care (Specific)	What does the returner need to demonstrate; objectives and measure of success (Measurable, Achievable and Realistic)	Support available and who is responsible	Date for review (Timed)
Returner's Name:			
Signature:		Date:	
Practice Assessor Name:			
Signature:		Date:	
Academic Assessor Name:			
Signature:		Date:	

Review/feedback from action plan								
Date	Comments							
Have the objectives been achieved?	Yes/No (if no what further ac	tions are required)						
	(ii iio wiiat luitiiei ac	tions are required)						
Returner Name:								
Signature:		Date:						
Practice Assessor Name:								
Signature:		Date:						
Academic Assessor Name								
Signature:		Date:						

Final Placement Assessment

To be completed by the Practice Assessor.

Summary of returner's strengths and areas for	r further development:
Has the returner completed required reflections?	Yes/No
Has the returner achieved the professional values?	Yes/No
Has the returner achieved the episodes of care and medicines management?	Yes/No
Has the returner achieved the required proficiencies?	Yes/No
Has the returner achieved their agreed learning and development needs?	Yes/No
Has the returner completed the required hours?	Yes/No
Has an action plan been put in place?	Yes/No
If Yes, have the objectives been achieved?	Yes/No

Returner	Name:	(print nar	ne)

Returner Signature:

Date:

Practice Assessor Name: (print name)

Practice Assessor Signature:
Date:
Number of Hours Completed:
Any Outstanding Hours:
Number of Hours of Sickness:
Number of Hours authorised absence:
Number of hours unauthorised absence:
Academic Assessor I have reviewed the assessment documents, returner reflections and academic achievement. I can confirm the returner has been assessed by the Practice Assessor as fit to practice safely and effectively with minimal supervision and I recommend the student for progression to the Nursing and Midwifery Council register for the United Kingdom.
Yes/No
Academic Assessor: (print name below)
Academic Assessor signature: Date:

To be completed as per your local University Requirements

Please ensure all details are printed CLEARLY and sickness days identified. All hours completed, alterations and totals should be initialled by a member of staff

	Date	Placement	Total Hrs	Staff Initials	Shift Type		Date	Placement	Total Hrs	Staff Initials	Shift Type
			Example	of hours conf	firmation	Sun	1/7/19	Pixie Ward	7.5	FF	Е
Mon						Mon					
Tue						Tue					
Wed						Wed					
Thu						Thu					
Fri						Fri					
Sat						Sat					
Sun						Sun					
		Weekly Total =						Weekly Total =			
Mon						Mon					
Tue						Tue					
Wed						Wed					
Thu						Thu					
Fri						Fri					
Sat						Sat					
Sun						Sun					
		Weekly Total =						Weekly Total =			
Mon						Mon					
Tue						Tue					
Wed						Wed					
Thu						Thu					
Fri						Fri					
Sat						Sat					
Sun						Sun					
		Weekly Total =						WeeklyTotal =			

Total hours of complet	ed practice on this page	Figures	Words	
Total hours of Sicknes	s/Absence on this page	Figures	Words	
Staff member: I have c	hecked the hours of expe	ience recorded	by the returner	
Signed:	(Staff member)	Name (print):		_
Placement Area:		Date:		_
Declaration by Returner:	confirm that the hours recorde	ed on this sheet are	e a true and accurate accoun	nt of the shifts I have worked.
Signed: :	(Returner)	Date:		

It is expected that the returner will work a range of shifts to meet NMC Requirements

Shift Codes D = Day Shift, N= Night Shift, S= Sickness, A = Absent
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To be completed as per your local University Requirements

Please ensure all details are printed CLEARLY and sickness days identified. All hours completed, alterations and totals should be initialled by a member of staff

	and totals should be initialled by a member of staff										
	Date	Placement	Total Hrs	Staff Initials	Shift Type		Date	Placement	Total Hrs	Staff Initials	Shift Type
			Example	of hours conf	firmation	Sun	1/7/19	Pixie Ward	7.5	FF	Е
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Tue						Tue					
Wed						Wed					
Thu						Thu					
Fri						Fri					
Sat						Sat					
Sun						Sun					
		Weekly Total =						Weekly Total =			
Mon						Mon					
Tue						Tue					
Wed						Wed					
Thu						Thu					
Fri						Fri					
Sat						Sat					
Sun						Sun					
		Weekly Total =						Weekly Total =			
Mon						Mon					
Tue						Tue					
Wed						Wed					
Thu						Thu					
Fri						Fri					
Sat						Sat					
Sun						Sun					
		Weekly Total =						Weekly Total =			

Total hours of completed	practice on this page	Figures	Words	
Total hours of Sickness/	Absence onthis page	Figures	Words	
Staff member: I have che	cked the hours of expe	rience recorded b	y the returner	
Signed:	(Staff member)	Name (print):		
Placement Area:				
Declaration by Returner: 1 co	onfirm that the hours records	ed on this sheet are	a true and accurate accoun	t of the shifts I have worked.
Signed: :	(Returner)	Date:		

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Sun						Sun					
		Weekly Total =						Weekly Total =			
Mon						Mon					
Tue						Tue					
Wed						Wed					
Thu						Thu					
Fri						Fri					
Sat						Sat					
Sun						Sun					
		Weekly Total =						Weekly Total =			
Mon						Mon					
Tue						Tue					
Wed						Wed					
Thu						Thu					
Fri						Fri					
Sat						Sat					
Sun						Sun					
		Weekly Total =						Weekly Total =			

Total hours of complet	ed practice on this page	Figures	Words	
Total hours of Sicknes	s/Absence on this page	Figures	Words	
Staff member: I have c	hecked the hours of exper	ience recorded	by the returner	
Signed:	(Staff member)	Name (print):		
Placement Area:		Date:		
Declaration by Returner:	confirm that the hours recorde	ed on this sheet ar	e a true and accurate account of the	e shifts I have worked.
Signed: :	(Returner)	Date:		

It is expected that the returner will work a range of shifts to meet NMC Requirements

To be completed as per your local University Requirements

Please ensure all details are printed CLEARLY and sickness days identified. All hours completed, alterations and totals should be initialled by a member of staff

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	Example of hours confirmation					Sun	1/7/19	Pixie Ward	7.5	FF	Е
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Sat						Sat					
Sun						Sun					
		Weekly Total =						Weekly Total =			
Mon						Mon					
Tue						Tue					
Wed						Wed					
Thu						Thu					
Fri						Fri					
Sat						Sat					
Sun						Sun					
		Weekly Total =						Weekly Total =			

Total hours of completed	practice on this page	Figures	Words	
Total hours of Sickness/A	bsence on this page	Figures	Words	
Staff member: I have ched	cked the hours of exper	ience recorded	by the returner,	
Signed:	(Staff member)	Name (print):		
Placement Area: Declaration by Returner: I col	nfirm that the hours recorde	Date: ed on this sheet are	e a true and accurate account of the s	hifts I have worked.
Signed: :	(Returner)	Date:		

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