

Multiple Disadvantage: The Complexities of Support Systems vs the Complexities of People's Lives

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RSB

SAVE
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The Nature of Funded Initiatives

Drug and alcohol treatment programmes and approaches

Out and in-reach work

Advocacy and referral

Collaboration and/or multi-agency working (and co-located services)

PIE and trauma-informed approaches

Distinctive staffing structures, including the use of specialists

Understanding Needs

Prevalence and effects of trauma, multiple disadvantage and co-occurring conditions

- Co-occurring conditions in the same category (for example, multiple mental health conditions)

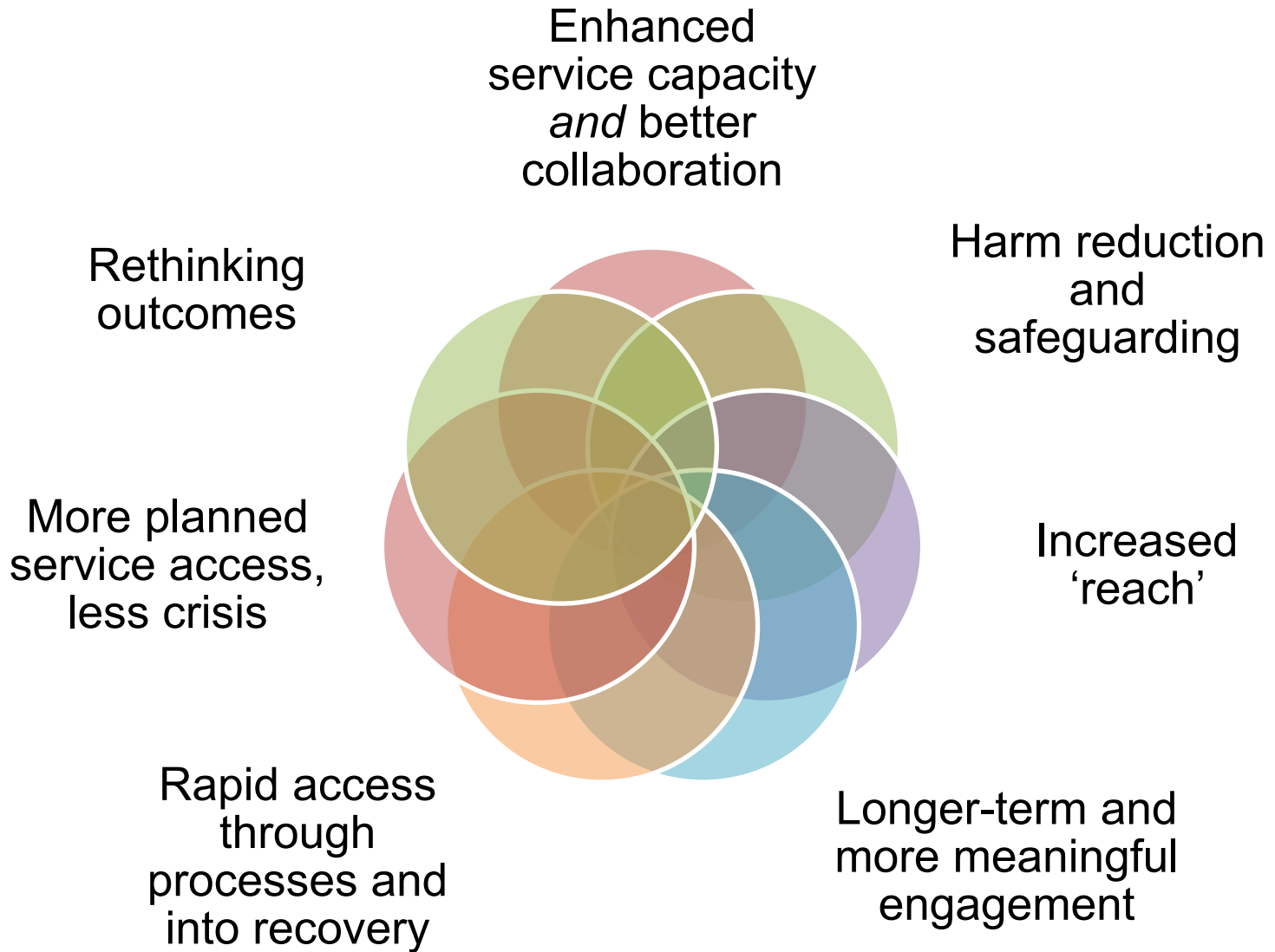
Various stages on the 'recovery pathway'

Distinctive sample with shared experiences:

- Broad range of ages and ethnicities
- 1 in 4 are women experiencing homelessness - intersecting disadvantages that they face
- Migrant populations represented – including groups with no recourse to public funds

Experienced workers speak about increased complexity

Achievements



Factors Influencing Positive Outcomes



RSDATG and System Change

Philosophy

- Recognise strengths
- Enable self-determination
- Promote choice

Values

- Non-judgemental
- Non-conditional
- Avoid labels

Support

- Individualised and informed
- Co-created plans and activities

Timeframes

- Open-ended support
- Accepting ups and downs
- Continuity of support

Measuring

- Jointly determine outcomes
- Reframe the indicators of progress
- Value the impact of relationship building

Key Challenges

Recruitment

- skills deficit
- pay and reward
- flexibility

Access to suitable accommodation

- at all levels in the pathway (though vast pathway improvements in some areas)

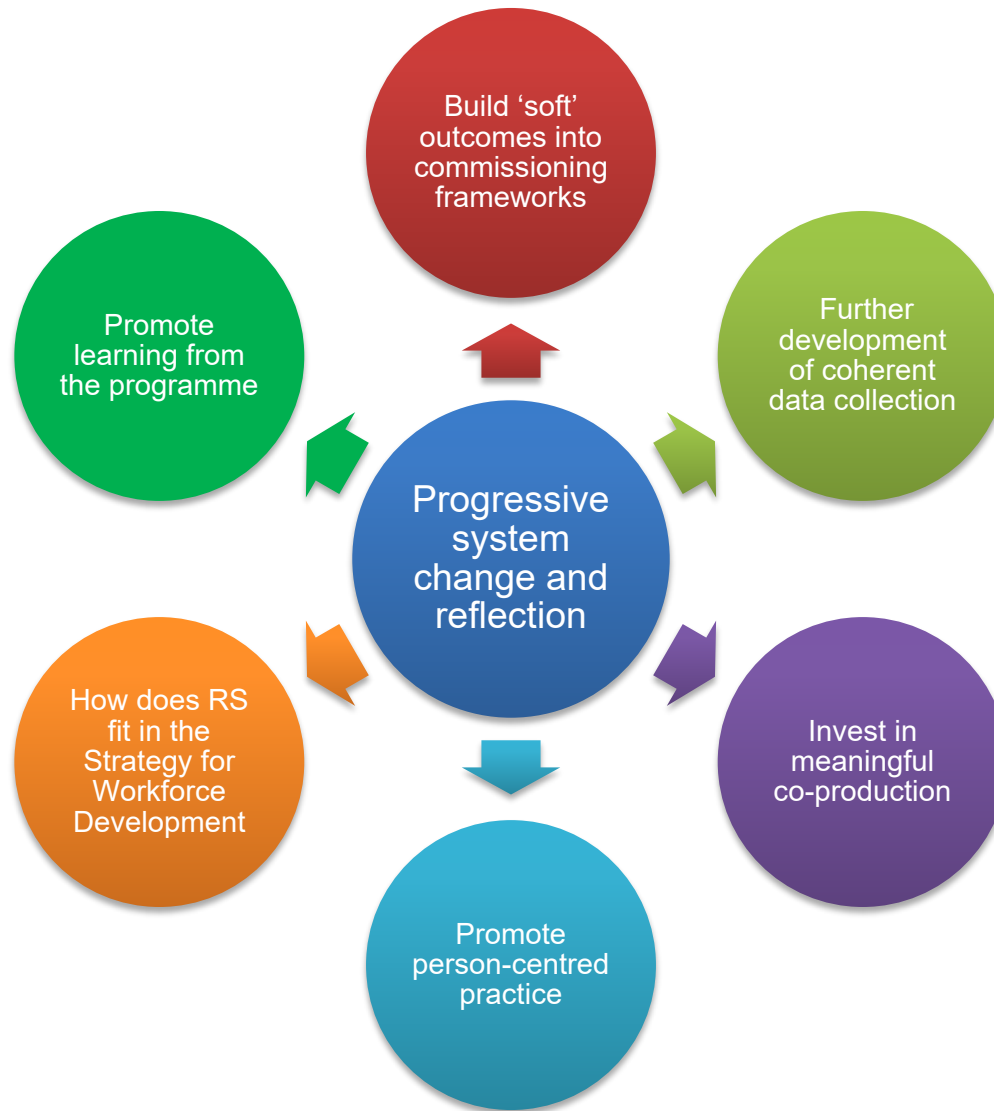
Access to suitable residential rehab

Access to mental health therapies

The need for wider systems change

- ... in a sustained way
- ... to overcome clashes, cultures and allegiances

Some Key Actions



People's Stories



Service User Feedback

Building trust

Persistence, consistence

Non-judgemental and compassionate support

Empowerment and decision-making

Flexibility and responsivity

Recognition of step-change

For some, notable impact of *Everyone In*