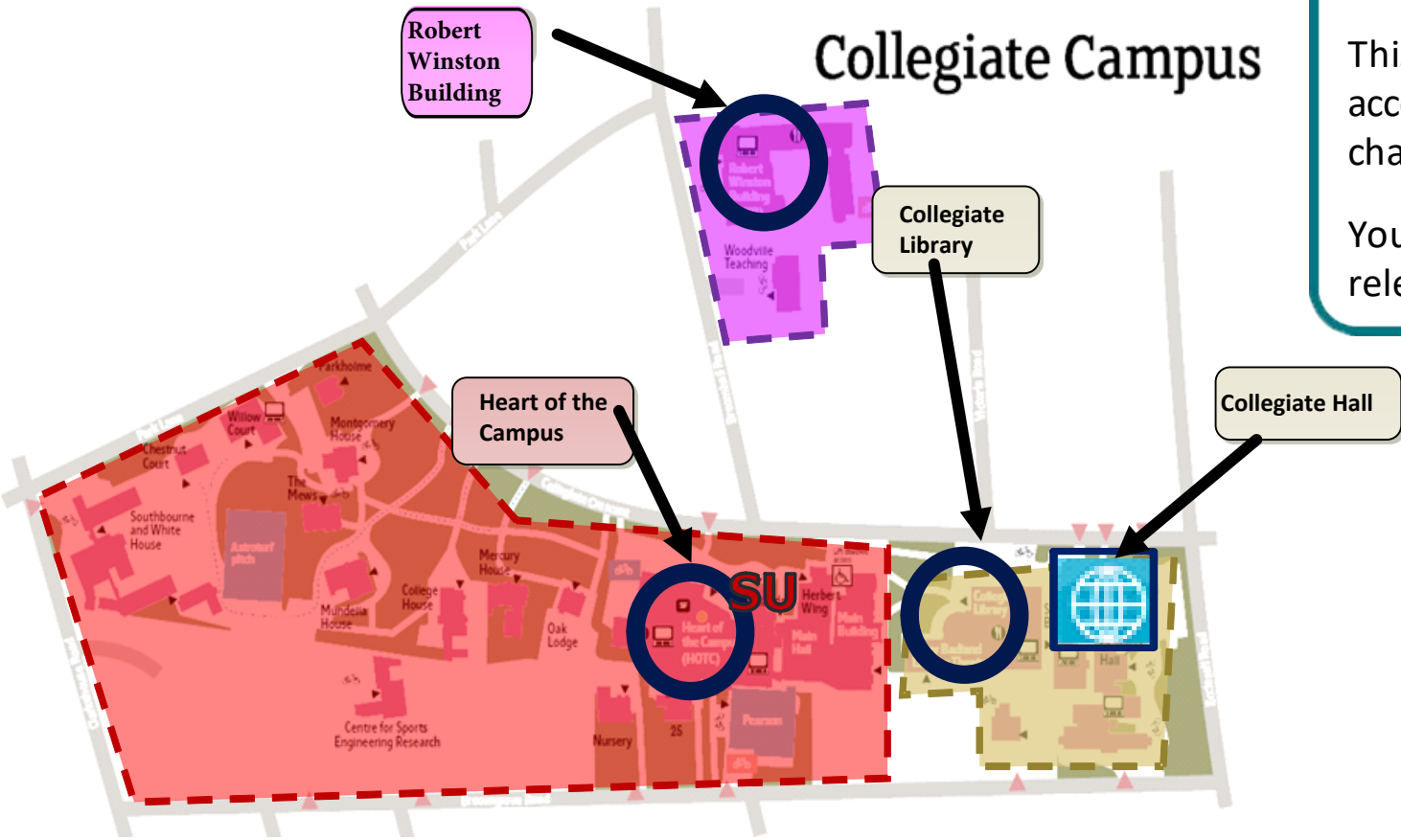


Hallam Help points will provide support with all of your queries.

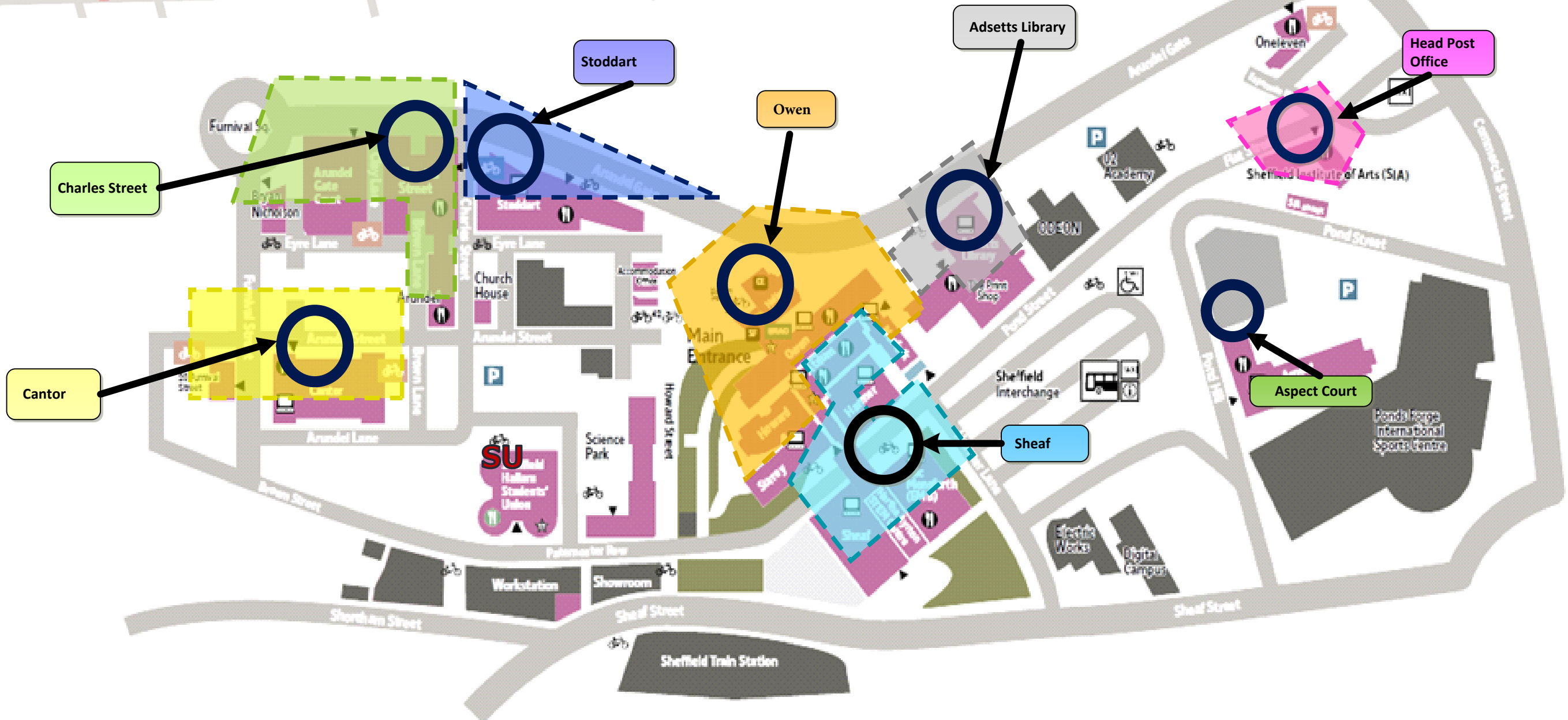
This means that from January 2019, services currently delivered at faculty helpdesks will be accessed from the new Hallam Help Points. In some areas, the location of the desk will not change, but in others access to services will be from a different location.

You can **click on each of the Hallam Help Points on the map** to view more information relevant to that area, or scroll to view details on all help points.

Collegiate Campus



City Campus



[Hallam Help \(Owen main reception\) - Level 5 Owen](#)

If you currently access support at the following locations:

- Social Sciences and Humanities helpdesks – Owen levels 4 and 11
- Health and Wellbeing (Biosciences) helpdesk - Owen level 7
- Sheffield Regional Assessment Centre - Owen
- Student Help - Owen level 5

The Owen main reception help point will be your new primary location for accessing face-to-face support.

Once the new Hallam Help point is in operation, signage will be in place at these locations to direct you to the new help point.

[back to
map](#)

[Hallam Help \(Heart of the Campus main reception\)](#)

If you currently access support at the following locations:

- Social Sciences and Humanities helpdesk – Heart of the Campus
- Student Help – Heart of the Campus

The Heart of the Campus main reception point will be your new primary location for accessing face-to-face support






Once the new Hallam Help point is in operation, signage will be in place at these locations to direct students to the new help point.






[back to
map](#)

[Hallam Help \(Robert Winston Building main reception\)](#)

If you currently access support at the Health and Wellbeing helpdesk in Robert Winston Building, you will continue to go to the same location and use the new Hallam Help point.

[back to
map](#)

<p><u>Hallam Help (Aspect Court)</u></p> <p>This new Hallam Help point will allow you to access face to face support from Aspect Court main reception.</p>	<p>back to  map</p>
<p><u>Hallam Help (Cantor)</u></p> <p>If you currently access support at the Science, Technology and Arts helpdesk in Cantor, then you will continue to access support from the same location, via the new Hallam Help point.</p>	<p>back to  map</p>
<p><u>Hallam Help (Charles Street main reception)</u></p> <p>If you currently access support at the following location:</p> <ul style="list-style-type: none"> • Social Sciences and Humanities helpdesk - Charles St <p>The Charles Street main reception help point will be your new primary location for accessing face-to-face support.</p> <p>Once the new Hallam Help point is in operation, signage will be in place at this location to direct you to the new help point.</p>	<p>back to  map</p>
<p><u>Hallam Help (Head Post Office main reception)</u></p> <p>If you currently access support at the following location:</p> <ul style="list-style-type: none"> • Science, Technology and Arts helpdesk - Post Office (SIA) <p>The Head Post Office main reception help point will be your new primary location for accessing face-to-face support.</p> <p>Once the new Hallam Help point is in operation, signage will be in place at this location to direct you to the new help point.</p>	<p>back to  map</p>
<p><u>Hallam Help (Sheaf)</u></p> <p>If you currently access support at the Science, Technology and Arts helpdesk in Sheaf, then you will continue to access support from the same location, via the new Hallam Help point.</p>	<p>back to  map</p>

<p><u>Hallam Help (Stoddart)</u></p> <p>If you currently access support at the SHIP helpdesk in Stoddart then you will continue to access support from the same location, via the new Hallam Help point.</p>	<p>back to  map</p>
<p><u>Hallam Help (Collegiate Library)</u></p> <p>If you currently access support at the student helpdesk in Collegiate Library then you will continue to access support from the same location, via the new Hallam Help point.</p>	<p>back to  map</p>
<p><u>Hallam Help (Adsetts Library)</u></p> <p>If you currently access support at the student helpdesk in Adsetts Library then you will continue to access support from the same location, via the new Hallam Help point.</p>	<p>back to  map</p>
<p><u>Self-service Hallam Help point (Collegiate Hall)</u></p> <p>If you currently access support at the Health and Wellbeing helpdesk in Collegiate Hall, then you can access support in the same location, via a new virtual Hallam Help point (stand up PC and telephone point) or visit the Help Point in Heart of the Campus.</p>	<p>back to  map</p>
<p><u>Current specialist helpdesks which are remaining:</u></p> <ul style="list-style-type: none"> ● Accommodation Office - Hallam Square ● Admissions and UKR - Surrey ● Careers - Hallam Square ● Student Help - Wellbeing ● Student Union - Collegiate ● Student Union - Hubs 	<p>back to  map</p>